



NEW FAMILY POOL WARRANTY

On all Stern's Family Pools (excluding South Seas range) the warranty has been modified to a **20-year warranty**. This is applicable to any pools purchased as of 1st November 2011. The warranty comprises of two parts a 3 year full warranty and a 17 year pro rata period during which time any faulty parts will be replaced at a cost (based on current retail at time of claim) to the purchaser.

The total warranty period for **Bahama, Barbados, Coral Reef, Jamaican, Tropical and all Salt Water Pools** shall be 20 years from the original date of purchase.

The total warranty period of 20 years, is outlined below:

- 0 years to 3 years product is covered by the full warranty
- 3 years and 1 day to 5 years product is covered by a 30% pro rata warranty
- 5 years and 1 day to 10 years product is covered by a 60% pro rata warranty
- 10 years and 1 day to 20 years product is covered by an 80% pro rata warranty

The total warranty period for **South Seas Pools** shall be 15 years from the original date of purchase.

The total warranty period of 15 years, is outlined below:

- 0 years to 3 years product is covered by the full warranty
- 3 years and 1 day to 6 years product is covered by a 30% pro rata warranty
- 6 years and 1 day to 9 years product is covered by a 60% pro rata warranty
- 9 years and 1 day to 15 years product is covered by an 80% pro rata warranty

Please note that full warranty terms and the use of the product regarding warranty conditions outlined in the warranty card are still applicable. This warranty is for the pool framework only and not the liner, which has its own warranty.